



P. O. Box 83720, Boise, ID 83720-0078  
208-334-3365 1-800-451-8228 FAX: 208-334-3805

**PLEASE PLAN AHEAD FOR A SERVICE INTERRUPTION IN OCTOBER**  
**Boise, Idaho – September 27, 2018**

PERSI services such as Employer Reporting, Vendor Reporting, and *myPERSI* will be unavailable due to database maintenance and updates from **Friday, October 26th at 6:00 p.m. MDT through Sunday, October 28th at midnight MDT.**

PERSI's website, [www.persi.idaho.gov](http://www.persi.idaho.gov), will continue to be online and will not be affected by the upgrade.

If you are an employer, please schedule enough time to send your transmittals around the service window. Transmittals will not be able to go through during the service interruption. In addition, please notify those that could potentially be impacted by this interruption.

If you have questions, please contact one of the following departments.

For employers, please contact the Employer Service Center at 1-866-887-9525 or 208-287-9525.

For members, please contact the PERSI Answer Center at 1-800-451-8228 or (208) 334-3365.

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